
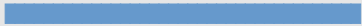
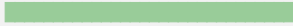
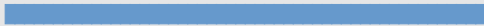





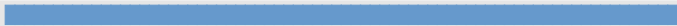
Financial Management - Collections and Accounts Receivable - Multiple Choice Responses


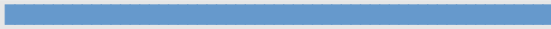
How are receipts posted to CARS?		Response Percent	Response Total
			36
Total # of respondents 38. Statistics based on 36 respondents; 0 filtered; 2 skipped.			

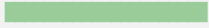

Is the posting detailed or summary?		Response Percent	Response Total
Detailed		54.3%	19
Summary		45.7%	16
Total # of respondents 38. Statistics based on 35 respondents; 0 filtered; 3 skipped.			

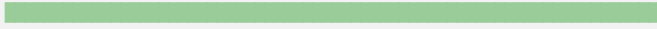

Is there an automated interface?		Response Percent	Response Total
Yes		37.8%	14
No		62.2%	23
			4
Total # of respondents 38. Statistics based on 37 respondents; 0 filtered; 1 skipped.			

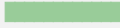
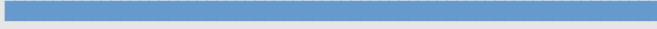
Does the process for depositing receipts vary by revenue source?		Response Percent	Response Total
Yes		10.5%	4
No		89.5%	34
Total # of respondents 38. Statistics based on 38 respondents; 0 filtered; 0 skipped.			

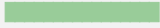

Does the process for depositing receipts vary by location?		Response Percent	Response Total
Yes		13.2%	5
No		86.8%	33
Total # of respondents 38. Statistics based on 38 respondents; 0 filtered; 0 skipped.			

Does your agency employ the services of a Private Collection Agency?		Response Percent	Response Total
Yes		28.9%	11
No		71.1%	27
Total # of respondents 38 . Statistics based on 38 respondents; 0 filtered; 0 skipped.			

Do you need a court judgement to issue the legal action?		Response Percent	Response Total
Yes		26.7%	8
No		73.3%	22
Total # of respondents 38 . Statistics based on 30 respondents; 0 filtered; 8 skipped.			

Does your agency participate in any debt set-off programs?		Response Percent	Response Total
Yes		84.2%	32
No		15.8%	6
Total # of respondents 38 . Statistics based on 38 respondents; 0 filtered; 0 skipped.			

Does your Agency perform any skip tracing functions?		Response Percent	Response Total
Yes		15.8%	6
No		84.2%	32
Total # of respondents 38 . Statistics based on 38 respondents; 0 filtered; 0 skipped.			

Are there any specific state or federal laws or regulations that would make it difficult to reengineer this business process? If so, please provide the relevant citation.		Response Percent	Response Total
Yes		20.6%	7
No		79.4%	27
Comments			9
Total # of respondents 38 . Statistics based on 35 respondents; 0 filtered; 3 skipped.			